

# Rebuild & Refurbishment of the Hydroheater

## Cost Effective Heater Rebuilds

Keep your SMART ENERGY investment™ heating fluids at peak levels without spending a fortune. Our rebuild and refurbishment program restores your Hydroheater® to its original condition and renews your 100% performance warranty. Your heater is designed for specific fluid and steam operating conditions. Over time processes or steam systems may change, possibly reducing effectiveness and efficiency. Refurbishing your Hydroheater ensures your system is sized properly for your conditions.

## The Refurbishment Process

1. Contact Hydro-Thermal toll-free at (800) 952-0121 or (+1 262 548 8900) or at [info@hydro-thermal.com](mailto:info@hydro-thermal.com) for instructions on returning your unit.
2. Send the Hydroheater back to us per written instructions you receive from customer service. Upon receipt and inspection of your unit we will contact you with our rebuild/refurbishment recommendations.
3. After we receive your authorization, our experts will rebuild your heater, restoring it to like-new condition. Rebuilt heaters carry the same performance warranty as a new heater.

### Before



### After



Above: K500 Hydroheater and Solaris before & after refurbishment

## Field Technician Services

Proper care of your Hydroheater will save time, money and prevent unscheduled shutdowns. Our technicians will inspect and install parts or kits, train your plant personnel to troubleshoot and maintain the heater. To request an inspection to ensure that your heater is operating at optimum efficiency, go to [www.hydro-thermal.com/contact/customer-service](http://www.hydro-thermal.com/contact/customer-service).

### 100% Performance Warranty

If, at any time and for any reason, a Hydroheater should fail to perform as designed,\* and Hydro-Thermal is given adequate opportunity to provide a remedy, Hydro-Thermal will, after receipt of the unsatisfactory unit, reimburse 100 percent of the original purchase price.

\*Proper replacement of wear parts required

